

# TELECOM Matters

our monthly newsletter of things that matter. all things Telecom.

## Download your 2015 Bingo Maps!

**Step 1:** Visit [http://ftp.wcoh.net/public/user\\_information/Maps](http://ftp.wcoh.net/public/user_information/Maps)

**ftp.wcoh.net - /public/User\_Information/Maps/**

[\[To Parent Directory\]](#)

Tuesday, April 14, 2015 2:17 PM	747761	<a href="#">2015 Intro to WC Bingo PDF Maps.pdf</a>
Tuesday, March 18, 2014 1:11 PM	6619939	<a href="#">Fire Station Locations.pdf</a>
Tuesday, December 03, 2013 4:23 PM	35029744	<a href="#">GC Maps 12-2013.ZIP</a>
Thursday, April 14, 2011 11:22 AM	749141	<a href="#">Saving ZIP files.pdf</a>
Tuesday, April 14, 2015 11:57 AM	289859005	<a href="#">WC Maps 4-2015.zip</a>

## Step 2: Read (2) helpful documents

- “Saving ZIP files.pdf” - explains how to save the entire zipped folder of MAPs to your computer/MDC so that they stay hyperlinked and compatible (2011 steps still apply.)
- “2015 Intro to WC Bingo PDF Maps.pdf” - explains the various maps you’ll have access to and how they associate with information from dispatch and within VisionTEK.

## Step 3: Save the “WC Maps 4-2015.zip”

following steps from “Saving ZIP files.pdf” to your computer/MDC and remove the 2014 version.



# ePCR Hospital Door Codes now Available

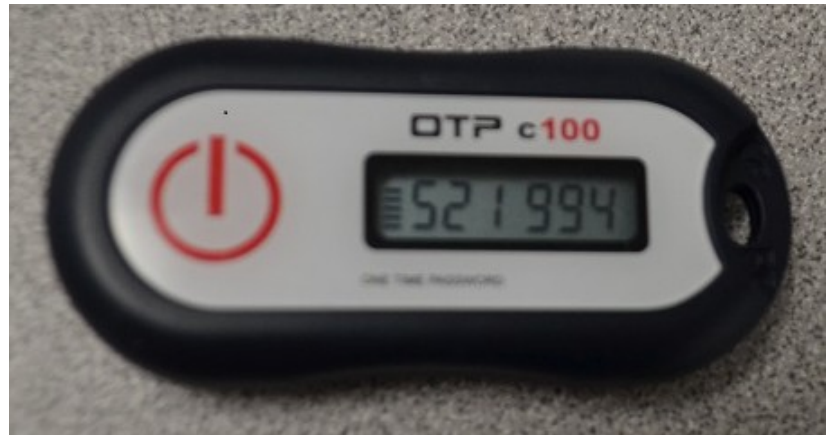
The following path will allow you to see the Hospital Door Code for any hospital currently sharing this information: Outcome → Outcome → Drop-Off → Apt/Bldg/Suite field.

## THE NEW TOKENS ARE HERE!

We are issuing new, secure credential tokens on the below dates; open to anyone able to make the time window.

### You must bring

- Your driver's license
- Your old token
- Your MDC (Law Enforcement Officers and Fire Station/Apparatus MDCs. Without the update installed on the MDC's, you will not be able to log in with the new tokens.)



Wednesday, April 29	8:30am-Noon	Hamilton Twp. PD	7780 South ST RT 48, Ham Twp
Thursday, April 30	8:30am – 8:30pm	Station 21	925 S Main St. Springboro
Tuesday, May 5	8:30am – 8:00pm	Station 57	3435 US RT 22, Loveland
Thursday, May 12	8am – Noon	Mason PD	6000 Mason-Montgomery Rd.
Thursday, May 14	6am – Noon	Station 21	925 S Main St. Springboro
Tuesday, May 19	6am – Noon	Station 57	3435 US RT 22, Loveland

*A packet of information regarding the tokens has been emailed to your Chiefs and Agency Administrators. Please take a moment to read the information.*

## DATES TO REMEMBER

**End of May:** DST updating all machines running Windows 2003

**June 11<sup>th</sup>** - FirstNet consultation at State Highway Patrol in Columbus 9-11AM and chiefs are welcome. They want to pinmap our calls for service then build the broadband service most heavily in those areas.



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Director 695-1318 paul.kindell@wcoh.net | CAD/RMS 695-2800 paul.bernard@wcoh.net | Data Systems 695-1810 gary.estes@wcoh.net 2  
Radio Systems 695-2860 gary.hardwick@wcoh.net | Telephony 695-1320 adela.dingman@wcoh.net | Training 695-2802 allison.lyons@wcoh.net

## Videos

for online streaming



/WarrenCountyTelecom



WarrenCountyTelecom.com

### Data Systems Videos

- Fire-Specific**
- Accessing ePCR Billing + State
  - CAD Unit Change on MDC
  - VisionTek MobileCAD Quick Keys
  - VisionTek MobileCAD CAD Forms
  - FRMS: Fire Records Mgmt System

- Law-Specific**
- IIQ Reporting Software for LRMS
  - VisionTek MobileCAD Quick Keys
  - VisionTek MobileCAD CAD Forms

- General**
- MDC 101 - Desktop
  - MDC 101 - Hardware
  - Sending SMS Texts from Outlook
  - FTP Site: What it is & how it works

### Telephone Videos

- ICS Inmate Calling Solutions

### Radio Videos

- Fire-Specific**
- XTS 2500 Portable Radio
  - Minitor V Anatomy
  - Emergency Button *(private link only)*
  - Radio Check

- Law-Specific**
- XTS 2500 Portable Radio
  - Emergency Button *(private link only)*

- General**
- Auto Toning Box in CAD
  - XTS 5000 Portable Radio Anatomy
  - TAC Channels
  - Patching Radio Channels
  - Swapping a Mobile Radio
  - Impres Battery Charger
  - MARCS Talkgroups
  - Nuisance Delete
  - Portable Radio Battery Care
  - Programming your Scan List
  - Scan Off Safety On

Agency: \_\_\_\_\_  
Contact Person: \_\_\_\_\_

## PowerPoints

available via email

- MATAc Overview
- APX6000xe Portable Radio Overview
- Custom Department presentation explaining your radio functions, strategic roaming, MATAc, etc.

## Classroom Training

A mix of videos, PowerPoints, and live demos can be incorporated into a classroom training.

- Corrections Radio Training = 15 minutes
- Department-Specific Radio Refresher = 90 minutes
- Full Fire Telecom Suite = 3 hours (Radio + MDC + VisionTEK + FRMS + ePCR)
- Full Law Telecom Suite = 1-2 hours to fit schedule (Radio + MDC + VisionTEK)
- Custom Training

Check off the videos and PowerPoints you want included; then scan/email this form to the Telecom Trainer.

# Training Calendar [Get on the list!]

April 23: Radio - (3) WCSO Deputies  
May 27: Radio - Harlan Twp Fire  
TBD: MDC - Carlisle Fire



**Training Questions/Requests** Contact Telecom Trainer, Allison Lyons 513.695.2802 [allison.lyons@wcoh.net](mailto:allison.lyons@wcoh.net)

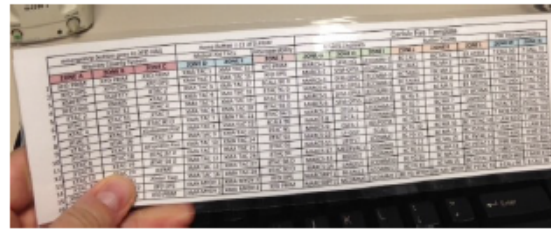
Standard Training Hours: Tuesday-Thursday 8:30AM-6:00PM (other hours/days can be requested, pending trainer's availability)

# Laminated Radio Templates for Police Departments!

Remember back in January's Newsletter when we offered Laminated Templates to all agencies? Well... we really believe they're an important learning tool for your personnel so we're just going to create them for all law enforcement! Chiefs were notified on April 21st and given the opportunity to select their specific QTY—otherwise the radio database will be used to determine the appropriate print count. Chiefs will be individually emailed when their set is ready for pick-up.

\*Due to the breakdown of our laminating machine on 4/22, production may be delayed until late May when the new machine arrives.

## Laminated Radio Template Reference Cards



Does your agency have trouble finding talkgroups in their radio? Our suggestion—spend some time



at your monthly meetings or roll call trainings reviewing your template and quizzing your people. One particular agency requires its personnel to "blind navigate" to any talkgroup on demand!

In addition to your internal training, we're happy to provide each of your personnel a 2-sided, laminated reference card that can be tucked in your vehicles' visors. They are color coded with helpful tips within the margins. Order your QTY through trainer [allison.lyons@wcoh.net](mailto:allison.lyons@wcoh.net)

## CAD MESS

CAD Mess We have discovered a way to send CAD pages to Straight Talk cell phones. If your members want CAD pages to their phone number, determine if they don't know

## BLUE T APX60

The cost is blue tooth radio as it r the radio. team (x325 forward wit

